



HURRICANE SANDY DISASTER ASSISTANCE RESOURCE GUIDE

Long Island Region

Version: 4152013

2-1-1 Long Island is responsible for updating and distribution of this resource guide. Programs, locations & hours are subject to change.
 2-1-1- Long Island is a project of United Way of Long Island & Middle Country Public Library.

The 2-1-1 Long Island call center is open seven days a week from 9 a.m. to 5 p.m. for referrals to storm-related services and other health & human service resources. Dial 2-1-1 or 1-888-774-7633.

Visit the 2-1-1 website at www.211longisland.org

Government Programs			
PROGRAM	CONTACT	SERVICES AVAILABLE	DEADLINES & SPECIAL REQUIREMENTS
NEW NYS Sandy Help Team	Register online at www.nysandyhelp.ny.gov or call the hotline: 1-855-NYS-SANDY	Now accepting “pre-registrations” for housing and small business assistance for residents located in disaster-declared counties. This is additional federal aid to meet the substantial need of homeowners across New York who have been directly impacted by Superstorm Sandy, Hurricane Irene or Tropical Storm Lee. These registrations will be used to determine potential program eligibility for each registrant. <ul style="list-style-type: none"> • Recreate NY Smart Home Program 	The program is subject to federal approval.

		<p>Assistance may be available to address remaining unmet housing recovery need(s) in a variety of categories, including home repair/rehabilitation, mitigation/elevation and/or buyouts. For residential property affected by Superstorm Sandy, Hurricane Irene or Tropical Storm Lee, and possibly for rental properties. May not duplicate other government, private or insurance assistance.</p> <ul style="list-style-type: none"> • Recreate NY Smart Home Buyout Program Funding for voluntary buy-outs may be available for homeowners in disaster declared counties whose homes were substantially damaged and/or located within designated buyout areas where damage occurred. Homeowners who decide not to participate in the buyout may be required to take risk reduction measures. • Recreate NY Multifamily Housing Mitigation/Elevation Grant Program Funding may be available for residential property owners to cover damages that are outstanding after federal, state, local and private sources have been exhausted. The assistance is targeted to mitigation assistance of affordable housing to elevate homes or key systems. Post-repair, insurance requirements may be placed on all assisted units. 	
<p>FEMA</p> <p>FEMA Denial Appeal</p>	<p>1.800.621.3362 TTY 1.800.462.7585 www.disasterassistance.gov http://www.fema.gov/sandy for Hurricane Sandy specific information.</p> <p>Helpline 1-800-621-FEMA (3362)</p>	<p>Register by phone or online for federal disaster aid including rental assistance, essential home repairs, personal property losses and other serious disaster-related needs not covered by insurance.</p> <p>A denial letter does not necessarily mean that an applicant is ineligible for</p>	<p>DEADLINE was April 13, 2013.</p> <p>Contact FEMA regarding any extenuating circumstances which prevented application since the storm.</p>

	<p>Mail appeals to: FEMA-Appeals Officer National Processing Service Center P.O. Box 10055, Hyattsville, MD 20782-8055</p> <p>Fax Appeals To: 1-800-827-8112</p>	<p>assistance. It may mean that the information provided is incomplete. An applicant also has the right to appeal a denial in writing within 60 days from the date of the decision of the letter. Guidelines for appeals can be found in the "Help After a Disaster" handbook that each applicant receives. Applicants can also get guidance on this issue at any Disaster Recovery Center.</p>	
<p>New York State Hurricane Sandy Helpline</p>	<p>1.888.769.7243 1.518.485.1159 http://www.governor.ny.gov/storm-resources</p>	<p>Updates on storm related resources and news from New York State. Includes links on issues of insurance, tax filing, unemployment, health, environment and more.</p>	
<p>NYS Department of Financial Services</p>	<p>Storm Hotline for insurance and banking problems is 1-800-339-1759, open from 8 am – 8 pm seven days a week. Website: http://www.nyinsure.ny.gov/.</p>	<p>Available to provide assistance for storm related insurance issues for property damage from Hurricane Sandy.</p> <p>Online report card system concerning insurance companies who are operating in the areas that were affected by Hurricane Sandy. Allows New Yorkers to see the performance of their insurance company compared to other companies. The report cards will be published on the DFS website at www.NYInsure.ny.gov and will be frequently updated.</p>	
<p>Small Business Administration (SBA)</p>	<p>Call or email to have an application mailed to you 1.800.659.2955 TTY 1.800.877.8339 disastercustomerservice@sba.gov</p> <p>Download an application at www.sba.gov/disaster</p> <p>Apply online via SBA's secure website at https://disasterloan.sba.gov/ela</p> <p>Or visit one of the local FEMA disaster recovery centers for one-on-one assistance with an application.</p>	<p>The Small Business Administration (SBA) provides low interest disaster loans to homeowners, renters, businesses of all sizes and private, nonprofit organizations to repair or replace real estate, personal property, machinery & equipment, inventory and business assets that have been damaged or destroyed in a declared disaster.</p> <p>1. Homeowners can apply for loans of up to \$200,000 to repair damaged real</p>	<p>DEADLINE was April 13, 2013.</p> <p>Contact SBA regarding any extenuating circumstances which prevented application since the storm.</p>

		<p>estate. Homeowners and renters can also apply to borrow up to \$40,000 to repair or replace personal property damaged by the storm.</p> <p>2. Businesses and nonprofit organizations of any size can apply for a low-interest disaster loan of up to \$2 million to repair or replace damaged real estate or inventory.</p> <p>3. Small businesses and nonprofit organizations of any size can apply for Economic Injury Disaster Loans, also up to \$2 million. Many small businesses made it through the storm, but they've lost significant amounts of business. In many cases, these businesses will be eligible for EIDL loans to help cover their working capital needs, regardless of whether the business suffered property damage.</p>	
<p>Small Business Development Centers</p>	<p>Farmingdale State College, SBDC Conference Center (near driving range) M- F, 9 am to 7 pm, Sat- Sun 10 am to 5 pm. 631-420-2765</p> <p>Town of Oyster Bay Town Hall South 977 Hicksville Road, Massapequa NY Tues – Frid 8:30am – 4:30pm 631-420-2765</p> <p>SBDC Outreach Office, EOC Building 269 Fulton Avenue, Hempstead, NY 11550 M – F 8:30am – 4:30pm (Call for an appointment) 516-564-8672</p> <p>Stony Brook University, Chancellor’s Hall 239 Montauk Highway, Southampton, NY 11969 Tues & Wed; 9am-4pm 631-632-9837; 631-632-5067</p> <p>Stony Brook Small Business Development Center - Stony Brook R&D Park, Research and Support Services, Room 145</p>	<p>SBA Business Disaster Recovery Center to assist businesses who have suffered due to Hurricane Sandy and need disaster assistance. Personnel will be available to walk businessmen and women through the SBA loan process so that they can submit their loan packages.</p>	

	Stony Brook, NY 11794 M – F; 9am-4pm 631-632-9837		
Federal Disaster Unemployment Assistance (DUA)	1-888-209-8124 http://www.labor.ny.gov/ui/2012-sandy-services.shtm .	DUA may be available for individuals, including the self-employed, who are unemployed as a direct result of the damages caused by Hurricane Sandy .	The application deadline was March 29, 2013.
Internal Revenue Service	1.800.829.3676 www.irs.gov	Information on tax deductions for property losses due to natural disasters.	

Insurance			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
NYS Department of Financial Services	Storm Hotline for insurance and banking problems is 1-800-339-1759, open from 8 am – 8 pm seven days a week. Website: http://www.nyinsure.ny.gov/ .	Available to provide assistance for storm related insurance issues for property damage from Hurricane Sandy . Online report card system concerning insurance companies who are operating in the areas that were affected by Hurricane Sandy. Allows New Yorkers to see the performance of their insurance company compared to other companies. The report cards will be published on the DFS website at www.NYInsure.ny.gov and will be frequently updated.	
American Arbitration Association Storm Sandy Mediation Claims AAA Disaster Recovery Claims Resolution Program	120 Broadway, 15th Floor New York, NY 10271 Peggy Imbesi at 917.438.1511 or ImbesiPe@adr.org Email: StormSandyNYClaimants@adr.org Website: www.adr.org	Program uses mediation to resolve insurance claim disputes between homeowners and businesses and their insurance carriers. On February 25, 2013, the New York State Department of Financial Services designated the American Arbitration Association (AAA) to provide the mediation services for certain Storm	

Sandy claims.

Recovery Centers			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
FEMA Disaster Recovery Centers	<p><u>Nassau County</u></p> <p>Cedar Creek Park 3340 Merrick Road, Seaford NY 11783 9am-6pm Mon.-Fri.; Sat, 9am-3pm; Sunday closed</p> <p>Recreation Center and Ice Arena, 700 Magnolia Blvd, Long Beach, NY 11561 9am-6pm Mon.-Fri.; Sat. 9 am – 3 pm Sunday closed</p> <p>Island Park Village Hall (LIRR parking lot) 127 Long Beach Road, Island Park, NY 11558 9am-6pm Mon-Fri; Sat 9am-3pm; Sunday closed</p> <p>Freeport Recreation Center, 130 East Merrick Rd, Freeport, NY 11520 9am – 6 pm Mon-Fri; Sat 9am-3pm; Sunday closed</p> <p><u>Suffolk County</u></p> <p>Copiague Memorial Public Library 50 Deauville Blvd., Copiague NY 11726 9 am-6 pm Mon.-Fri.; Sat. 9 am – 3 pm Sunday closed</p>	<p>The recovery centers act as a one-stop-shop for eligible survivors where they can meet with both state and federal workers and get help as quickly as possible. Specialists from the state of New York, the Federal Emergency Management Agency (FEMA) and the U.S. Small Business Administration (SBA) are on hand to answer questions and provide information on the types of assistance available to survivors. Recovery centers will change locations as needed.</p>	
Camp Bulldog	<p>Shore Road Park on Shore Rd., Lindenhurst campbulldog631@gmail.com Facebook page: Lindenhurst After Hurricane Sandy</p> <p>Open Friday, Saturday, Sunday & Monday from</p>	<p>Camp Bulldog is a disaster relief site, started and operated by volunteers. The site provides hot food, supplies and hurricane relief information to Town of Babylon residents (Amityville/Copiague/Lindenhurst/Babylon) south of Montauk Highway.</p>	

	Noon – 4 P.M.		
Jubilee Recovery Center	631-615-8430 info@ms-coad.org www.ms-coad.org St. Andrew's Episcopal Church 250 Neighborhood Rd., Mastic Beach Open Saturday and Sunday 9 am – 5 pm, serving hot meals Mastic Beach Hebrew Center 218 Neighborhood Rd., Mastic Beach Open Saturday and Sunday 9 am – 5 pm, Wednesday and Friday 4-7 pm	Acts as the post-Sandy community resource center for the Tri-Hamlet area and operated by the Mastic-Shirley COAD. Warming center, recharge stations, food, clothing and community outreach resources.	

Disaster Organizations			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
American Red Cross on Long Island	1.516.747.3500	Http://app.redcross.org/nss-app provides real time lists of open shelters	
American Red Cross National Hotline	1.866.GET-INFO (866.438.4636)		

Utilities			
COMPANY	CONTACT	SERVICES AVAILABLE	DEADLINES & SPECIAL REQUIREMENTS
Long Island Power Authority LIPA	To report an outage or downed wires: 1.800.490.0075 or 1-631-755-6900 https://www.liaccount.com/outage/Report text OUT to 695472 http://www.lipower.org/stormcenter		
LIPA and the FEMA Sheltering and Temporary Essential Power Program STEP	To discuss your electric rate options, call LIPA at 1-800-490-0025 .	IMPORTANT: For LIPA customers participating in the FEMA STEP program where temporary base-board electric heating was installed in your home. LIPA can assist you by	

		temporarily changing your account's electric rate to a lower one, which will save you money compared with your standard electric rate. LIPA will work with you to ensure that you are billed on the rate that is most beneficial to you. There are no fees associated with a rate change. Please be aware the rate code change is ONLY for STEP households.	
National Grid	1.800.490.0045 1.855.496.9353 1-631-755-6200	Report gas leaks Company offers an emergency economic and community development program for businesses that sustained damages to their facilities and have lost their natural gas service. Commercial businesses may apply for a grant up to \$250,000. Funds may be used for plumbing inspections, new heating equipment or to support commercial redevelopment and rebuild communities. If you are a customer impacted by Hurricane Sandy and need an extension or assistance with your utility bill, please call 1-631-755-6200.	

Shelters: NO SHELTERS OPEN			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS

County Contacts			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
Nassau County	http://www.nassaubackinbusiness.org/	The committee's mission is to	

Business Recovery Task Force		provide Nassau businesses and not-for-profit organizations the tools they need to restore or re-open following Hurricane Sandy . Website provides links to various business recovery resources.	
Nassau County	http://www.nassaucountyny.gov/website/AG/Federal/towns.html	List of jurisdictions to check with regarding building permits.	

Town Emergency Contacts			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
Town of N.Hempstead	call 3-1-1 or 516-TOWN-311 www.northhempstead.com	Town emergency services and downed trees	
Town of Hempstead	516-489-5000 downed trees www.townofhempstead.org	Town emergency services and downed trees	
Town of Oyster Bay	Downed trees call 516-677-5757 www.oysterbaytown.com	Town emergency services and downed trees	
City of Glen Cove	516-676-2000; downed trees 516-676-4167 www.glencove-li.us	Town emergency services and downed trees	
City of Long Beach	516-431-1000 www.longbeachny.org	Town emergency services and downed trees	
Town of Babylon	Downed trees call 631-957-4747 www.townofbabylon.com	Town emergency services and downed trees	
Town of Brookhaven	Downed trees call 631-451-8696 www.brookhaven.org	Town emergency services and downed trees	
Town of East Hampton	Downed trees 631-324-0925 www.town.east-hampton.ny.us	Town emergency services and downed trees	
Town of Huntington	Downed trees 631-499-0444 Emergency # 631-271-6573; www.huntingtonny.gov sandyrecovery@huntingtonny.gov	Town emergency services and downed trees	
Town of Islip	Downed trees call 631-224-5600 www.townofislip-ny.gov	Town emergency services and downed trees	
Town of Riverhead	Downed trees 631-727-3200 ext. 228 Emergency Office 631-727-3200 X-654 www.townofriverheadny.gov	Town emergency services and downed trees	
Town of Southampton	Citizens response 631-702-2440 Downed trees 631-728-3600 www.southamptontownny.gov	Town emergency services and downed trees	
Town of Smithtown	631-360-7553; downed trees 631-360-7500 www.smithtownny.gov	Town emergency services and downed trees	

Town of Southold	631-765-1800 www.southoldtownny.gov	Town emergency services and downed trees	
Town of Shelter Island	631-749-0291; downed trees 631-749-1090 www.shelterislandtown.us	Town emergency services and downed trees	

Food Programs NOTE: Disaster food stamps (DSNAP) are not available in Nassau and Suffolk Counties.			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
SNAP Special Disaster Rules for Accepting Supplemental Nutrition Assistance Program (SNAP) EBT Benefits for Hot Food Purchases	If you have any questions, please contact the SNAP Retailer Service Center at 877-823-4369.	Due to Hurricane Sandy retail food stores licensed by the Food and Nutrition Service to accept SNAP benefits in Nassau and Suffolk counties may accept SNAP benefits in exchange for HOT foods and foods intended to be consumed on retailer premises. When hot foods in the above counties are purchased with SNAP EBT benefits through <u>April 30, 2013</u> , the purchases are NOT subject to sales tax, as the foods mentioned above are considered SNAP eligible during this period.	These special rules are in effect through <u>April 30, 2013</u>
2-1-1 Long Island	Dial 2-1-1 or 1-888-774-7633 9am – 5 pm seven days a week. A list of food resources is also posted at www.211longisland.org under the “Popular Search” tab on the homepage.	Referrals to area food pantries or soup kitchens.	
Island Harvest	(516) 294-8528 or (631) 873-4775 programmanager@islandharvest.org	Agency offers mobile food pantries and deliveries in storm-affected communities. Call to verify current locations & schedule.	
Long Island Cares - The Harry Chapin Food Bank South Shore Service Center	(631) 582-FOOD Call to verify mobile locations. http://www.licares.org/ 163-1 North Wellwood Avenue, Lindenhurst 11757	Storefront community assistance center addressing the needs of the Lindenhurst, Babylon, Copiague,	

		Amityville and surrounding communities impacted by Hurricane Sandy. Assist with emergency food, pet food, cleaning and other types of supplies. Open five days a week, one evening and on Saturdays.	
Women, Infants and Children (WIC) Program	<p>Growing Up Healthy Hotline 1.800.522.5006</p> <p>WIC Offices:</p> <p>Catholic Charities of Rockville 516-377-0157</p> <p>Long Island Jewish Medical Center 718-470-4620</p> <p>Nassau County Department of Health 516-227-9453</p> <p>Research Foundation of SUNY Stony Brook 631-444-5239</p> <p>Suffolk County Dept. of Health Services 631-853-3014</p>	Families experiencing disruptions in obtaining their WIC benefits during the disaster contact local WIC office of Growing Up Healthy Hotline.	
SNAP/Food Stamps	<p>Catholic Charities</p> <p>SNAP/Nutrition Outreach & Education Program</p> <p>143 Schleigel Boulevard, Amityville, NY 11701</p> <p>(631)789-9546</p> <p>Health & Welfare Council</p> <p>SNAP/Food Stamp Assistance</p> <p>150 Broad Hollow Road, Melville NY 11747</p> <p>(516)483-1110, press 4</p>	Nutrition Outreach and Education Program (NOEP) Coordinators can help families and individuals see if they may be eligible for SNAP/food stamp benefits.	

Housing Assistance Programs			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
FEMA Transitional Sheltering Assistance (TSA)	<p>Hurricane Sandy survivors seeking can receive help finding a hotel by calling:</p> <p>800-621-FEMA (3362) or TTY 800-462-7585.</p> <p>The toll-free telephone numbers operate 24 hours a day, seven days a week until further notice. Also visit http://www.femaevachotels.com/ to locate a participating hotel or motel.</p>		FEMA has extended the TSA program deadline. The new checkout date is May 1, 2013.
Nassau County Non-Emergency Hotline	1-888-684-4274		
Nassau County Department of Social Services	60 Charles Lindbergh Blvd., Uniondale, NY 11553 516-227-8519		
Suffolk County -	631) 504-6853, 9:00 a.m. – 6:00 p.m. 7 days a week	For those who have been displaced	

Emergency Shelter Hotline		by Sandy and have need of emergency shelter, Suffolk County has established a HOTLINE dedicated to assisting residents with these shelter needs.	
FEMA Rental Assistance	FEMA Helpline at 1-800-621-3362; TTY 1-800-462-7585. Applicants can also register online at www.DisasterAssistance.gov or with a Smartphone at m.fema.gov. FEMA Housing Portal at http://asd.fema.gov/inter/hportal/home.htm .	Storm survivors who lost their home because of damages caused by Hurricane Sandy may be eligible to receive rental assistance. FEMA offers funds to rent alternative housing for a limited period of time while repairs are made to the dwelling. Families and individuals in the declared counties who are registered for federal disaster assistance and seeking rental resources can search through hundreds of listings.	
Section 8 Rental Assistance for Disaster Victims	Nassau County: Nassau County Office of Housing and Community Development 40 Main Street, Hempstead NY 516-572-0815 or 516-572-2782 Suffolk County: Community Development Corporation of Long Island 2100 Middle Country Rd., Suite 300, Centereach NY 631-471-1215 ext. 19	New York State has made Housing Choice Vouchers available to assist low income residents who have been permanently or indefinitely displaced by Hurricane Sandy to find rental housing. Eligible residents should be identified when applying for FEMA.	
New York State	http://www.nyhousingsearch.gov/	Looking for a place to rent	
FEMA Housing Portal	asd.fema.gov/inter/hportal/home.htm	Looking for a place to rent	
Multiple Listing Service	http://www.mlsli.com/rentalsearch.cfm	Looking for a place to rent	

Home Repair Programs			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
NYS Disaster	(855) NYS-SANDY - [855 697-7263] or to view a	Funding for homeowners whose	Eligibility includes:

<p>Homeownership Repair And Rebuilding Fund</p>	<p>brochure visit https://211longisland.communityos.org/cms/node/126</p>	<p>property was damaged or destroyed by Hurricane Sandy. Homeowners who have already qualified for FEMA housing assistance grants can now also obtain up to an additional \$10,000 through the Governor’s Disaster Homeownership Repair and Rebuilding Fund. This is a grant, not a loan, and it does not need to be repaid.</p> <p>To Apply: You will not need to apply separately or fill out any additional paper work to apply for this grant. FEMA will automatically process this grant for you if you are qualified. Once you have received the maximum grant from FEMA’s Housing Assistance program, an application for the Governor’s Disaster Homeownership Repair and Rebuilding Fund will be automatically transferred to the state.</p>	<ul style="list-style-type: none"> • Nassau and Suffolk residency • You have to rebuild or substantially repair your primary residence because of damage from Hurricane Sandy. • You have already qualified for a FEMA housing assistance grant capped at \$31,900. • Your FEMA grant DID NOT cover the full cost of damage to your home according to FEMA’s appraisal. • New funding WOULD NOT duplicate assistance you are already receiving from other government agencies or your personal insurance.
<p>Long Island Housing Partnership</p>	<p>Call (631) 435-4710 and request a Disaster Assistance Repair Application.</p>	<p>Help With Boilers & Water Heaters: Assists eligible homeowners, up to \$5,000, as long as funds are available, for repairs to residential heating systems. Eligible types of repairs include purchasing new hot water heaters, oil burners and other essential repairs to a home’s heating and hot water supply systems in homes damaged by Sandy. Homes must be located in Island Park, East Rockaway, Long Beach, Bay Park, Inwood, Mastic, or Mastic Beach OR the household occupying the home must have an income that is below 80% of median income.</p>	

<p>United Way of Long Island</p>	<p>631-940-3746 to request a Hurricane Sandy Project Warmth heating assistance application.</p>	<p>Special program funded by National Grid to assist Hurricane Sandy-affected households with heating needs. The program can make a one-time grant for fuel of any type (oil, gas, electric, propane, etc.). Some financial assistance up to \$2,500 toward the repair/ replacement of a burner is also available, providing the contractor has not already been paid (as payment must be vendor-based). Low income guidelines apply. Funds are limited – the program will close when funds are exhausted. Note: electricity for “general service” (Rate 180 on LIPA bill, covering lighting and appliances) is not eligible.</p> <p>Contact: 631-940-3746 or lgrant@unitedwayli.org for an application. Completed applications and documentation may be faxed to 631-940-2554 or mailed to:</p> <p>United Way of Long Island – Project Warmth 819 Grand Blvd., Deer Park NY 11729</p>	
<p>Community Development Corporation of Long Island</p>	<p>Contact (631)471-1215 ext. 125 or homeloan@cdcli.org.</p>	<p>Home Repair Loan: Program offers a one-year, low interest loan up to \$25,000 at 1.5% to Sandy victims whose insurance settlements are being held by mortgage lenders. Borrowers must use licensed contractors and be up-to-date with both mortgage and property tax payments. Agency rehabilitation experts are also</p>	

		available to consult with homeowners on their repairs.	
EmPower NY	For an application call 1-800-263-0960.	Free New York State Energy Research and Development Authority (NYSERDA) energy efficiency program for New Yorkers whose income is at or under 60% State median (aka the HEAP guidelines). The program has received funding to expand its work scope for eligible homeowners who experienced flooding during Sandy. It offers no-cost energy services for income-qualified households. Services on Long Island and in the Rockaways are limited to oil, gas and propane measures.	
LIPA REAP	Call 1-800-263-6786	On Long Island and in the Rockaways, the LIPA Reap Program is available for electric efficiency measures.	

Disaster Case Management			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
2-1-1 Long Island	2-1-1 or 1.888.774.7633 Call Center open 9 am – 5 pm seven days a week.	Provides a single point of entry to Disaster Case Management (DCM). Callers are pre-screened for case management services and their contact information is automatically provided to the DCM agency of their choice for a return call within 48 hours.	
Disaster Case Management	F.E.G.S. Health & Human Services 516-496-7550 Catholic Charities 631-608-8883 or 631.608.8882 Family Service League Riverhead 631-369-0104 Bay Shore 631-647-3100	Disaster Case Management assists with unmet needs following a disaster. Disaster Case Managers will provide individual assistance to	

	<p style="text-align: center;">Yaphank 631-924-3741 Lutheran Social Services of NY 516-483-3240 x 3030</p> <p>*Hispanic Brotherhood of Rockville Center 516-766-6610 *Adelante of Suffolk County 631-234-1049 *La Fuerza Unida de Glen Cove 516-759-0791</p> <p>*provides Disaster Case Management provided for the Hispanic community.</p>	<p>connect you to public and private systems to help resolve your disaster related issues. They will help assess your needs and help develop individual recovery plans toward renewed stability. It is important to note that immigrants are eligible for Disaster Case Management even if they are not eligible for FEMA.</p> <p>FEGS also offers Construction Case Managers for households involved in significant rebuild.</p>	
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Financial Support Services			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
United Way of Long Island	lgrant@unitedwayli.org or 631-940-3746 for information or applications.	<p>Hurricane Sandy Project Warmth Program: Heating assistance for Hurricane Sandy survivors that registered with FEMA. Limited to one delivery fuel or one grant toward heating utility, while funds last. Limited funding toward the repair/replacement of a burner. Low income guidelines apply. Application required.</p> <p>United Way Hurricane Sandy Fund: Modest financial grants toward hurricane recovery, especially to assist families get back into their homes and handle repairs. Low-moderate income guidelines apply.</p>	
The Nassau Hurricane Recovery Fund	<p>c/o Nassau County Police Department 1490 Franklin Avenue, Room 216, Mineola, NY 11501 516-573-7810</p> <p>Online application forms in English and Spanish are</p>	Accepting applications for financial assistance from Hurricane Sandy affected Nassau County residents who are not entitled to financial reimbursement from FEMA, do not	

	available at https://apps.nassaucountyny.gov/recoveryfund/	have homeowners or flood insurance, are not receiving assistance from other government relief programs, or whose losses and damage far exceed insurance and/or FEMA coverage.	
The Salvation Army of Greater New York Hurricane Sandy Recovery Program	516-478-4166	Administering outreach to impacted individuals who remain in shelters & hotels, and ministering services through our local community centers. Assistance to families and individuals may include: financial assistance to meet immediate needs (ie., food, clothing, clean-up supplies, and furniture); moving costs; minor rebuilding or repair costs (ie., household goods & appliances). Also provides linkages to government and disaster recovery agencies to address unmet needs, advocacy and support in navigating the disaster recovery process and providing emotional & spiritual care through the Corps Community Centers.	
Long Island Council of Churches - Sandy Recovery Assistance	Wally Merna 450 N. Main Street, Freeport 516-868-4989 Yolanda Murray Christ's 1 st Presbyterian Church in Hempstead 516-565-0290 Carolyn Gumbs 407 Osborne Avenue in Riverhead 631-727-2210	Small amounts of financial assistance toward expenses not covered by FEMA, insurance, or other sources. Paperwork requirements are modest. Also assisting with food, clothing, toiletries, school supplies, household items, and cleanup kits, baby kits, hygiene kits, and school kits.	
Unmet Needs Roundtable	To register with a Disaster Case Manager (DCM): Contact the 2-1-1 Call Center at 2-1-1 or 1.888.774.7633 9-5, seven days for screening and automatic referral to a DCM agency.	United Way of Long Island and the Health & Welfare Council of LI are coordinating the collection of funding from foundations and individuals to support Long Island's Unmet Needs Roundtable which will	

	<p>F.E.G.S. Health & Human Services 516-496-7550 Catholic Charities 631-608-8883 or 631.608.8882 Family Service League Riverhead 631-369-0104 Bay Shore 631-647-3100 Yaphank 631-924-3741 Lutheran Social Services of NY 516.483.3240 ext.3030</p> <p>For Hispanic community outreach: Hispanic Brotherhood of Rockville Center 516-766-6610 Adelante of Suffolk County 631-234-1049 La Fuerza Unida de Glen Cove 516-759-0791</p>	<p>begin operating in March 2013 to specifically assist families whose disaster-related needs could not be met by any other insurance, government or nonprofit agency source. Only Disaster Case Managers apply to the Roundtable on behalf of their clients.</p>	
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Disaster Crisis Counseling			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
<p>Disaster Distress Helpline</p>	<p>1.800.985.5990</p> <p>text "talkwithus" to 66746" or "hablanos" to 66746</p>	<p>Operates 24 hours-a-day, seven-days-a-week as a resource to people who are in emotional distress after experiencing a natural or man-made disaster or tragedy. Available to survivors, first responders. Bilingual in 150 languages.</p>	
<p>Project Hope</p>	<p><u>Nassau</u></p> <p>Central Nassau Guidance and Counseling 950 South Oyster Bay Road, Hicksville, NY 11801 (516) 822-6111 x-257 Project Hope Coordinator:Stephanie Tipping, Nancy Manigat E-Mail: stipping@centralnassau.org Languages Spoken: Spanish and Polish Coverage Area: Bethpage, Hicksville, Valley Stream and Bellmore</p> <p>FEGS 175 Fulton Avenue, Suite 500, Hempstead, NY11550 Project Hope Coordinator: Toni Kapin Phone: 516-505-2003 x 247 E-Mail: tkapen@fegs.org Languages Spoken: Spanish and Hebrew Coverage Area: Freeport, Point Lookout, Atlantic Beach and</p>	<p>Provides one-to-one or group counseling services to residents of Hurricane Sandy disaster-impacted regions. Services are provided wherever survivors wish: in homes, places of work, community centers, schools or houses of worship. Project Hope staff help individuals to understand their reactions to the disaster and its aftermath. Trained crisis counselors help people to think about options and to find agencies that can assist with any disaster-related problems. The crisis counseling services will be free to those still suffering from the</p>	

	<p>Lido Beach</p> <p>FREE 191 Bethpage-Sweet Hollow Road, Old Bethpage, NY 11804 (516) 870-1600 Project Hope Coordinator: Kim Schultz Phone: (516) 870-1657 or (516) 870-1605 E-Mail: kschultz@familyres.org Languages Spoken: Spanish, Polish, Russian, Italian Coverage Area: Albertson, Baldwin, Bayville, East Rockaway, East Williston, Farmingdale, Great Neck, Hewlett, Kings Point, Lake Success, Plainview, Sea Cliff, Williston Park</p> <p>Hispanic Counseling Center 344 Fulton Avenue, Hempstead, NY 11550 (516) 538-2613 Project Hope Coordinator: Jose Perez Phone: (516) 538-2613 x-237 E-Mail: jperez@hispaniccounseling.org Languages Spoken: Spanish Coverage Area: all affected areas</p> <p>Long Beach REACH 2-12 West Park Avenue, Suite 200, Long Beach, NY 11561 (516) 889-2332 Project Hope Coordinator: Deborah Barrett E-Mail: dbarrett@longbeachreach.com Coverage Area: City Long Beach, Lido Beach, Atlantic Beach, Point Lookout, Island Park</p> <p>Long Beach Medical Center 455 East Bay Drive, Long Beach, NY 11561 (516) 897-1022 Project Hope Coordinator: Kristin Snipp, L.M.S.W. E-Mail: ksnipp@lbmc.org Coverage Area: Long Beach</p> <p>Mental Health Association of Nassau County 16 Main Street, Hempstead, NY 11550 (516) 489-2322 Agency Director: David Nemiroff E-Mail: dnemiroff@mhanc.org Languages Spoken: Spanish Project Hope Coordinator: Lisa Harris Phone: 516-489-2322 ext 1332 E-Mail: lharris@mhanc.org</p>	aftereffects of Hurricane Sandy.	
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Coverage Area: Bellerose, Carle Place, East Meadow, Floral Park, Franklin Square, Garden City, Garden City Park, Herricks, Lakeview, Levittown, Malverne, Merrick, New Hyde Park, Rockville Centre, Roosevelt, Salisbury, Searingtown. Stewart Manor, West Hempstead

North Shore Child and Family Guidance

480 Old Westbury Road, Roslyn Heights, NY 11577
516-997-2926 x-253 516-626-1971 ext. 373
Project Hope Coordinator: Warren K. Graham
E-Mail: projecthope.nscfgc@gmail.com

Coverage Area: Brookville, Cove Neck, Glen Head, Glenwood Landing, Greenvale, Island Park, Jericho, Lattingtown, Laurel Hollow, Locust Valley, Lynbrook, Manhasset, Manorhaven, Mill Neck, Munsey Park, Muttontown, New Castle, North Hills, Old Westbury, Oyster Bay, Plandome, Port Washington, Roslyn, Sands Point, Syosset, Westbury, Woodbury

South Shore Association for Independent Living (SAIL)

1976 Grand Avenue, Baldwin, NY 11510
Project Hope Coordinator: Ricky Demirakos
Cell Phone: (516) 297-6413
E-Mail: rdemirakos@sail-inc.org

Languages Spoken: English, Spanish, Greek, Portuguese, French, and Creole

Coverage Area: Hewlett, Woodmere, Inwood, Cedarhurst, Lawrence, and City of Long Beach

South Nassau Communities Hospital

2277 Grand Avenue, Baldwin, NY 11510
(516) 377-5400
Agency Director: Janet Kahn-Scolaro
E-Mail: jkahnscolaro@snch.org

Youth Environmental Services (YES)

75 Grand Avenue, Massapequa, NY 11758
516 799-3203
Project Hope Coordinator: Marc Wenzel
Phone: (516) 799-3203
E-Mail: info@yesccc.org

Coverage Area: Massapequa, Seaford, and Wantagh

Suffolk

Adelante of Suffolk County

83 Carlton Avenue, Central Islip, NY 11722

Project Hope Coordinator:

Phone: 631-434-3481

E-Mail: Penny Torres Ortiz, Sonia Carsic

Languages Spoken: Spanish

Coverage Area: Brentwood, Central Islip, Hispanic

Community throughout Suffolk

Clubhouse of Suffolk

939 Johnson Ave., Ronkonkoma, NY 11779

631.471.7242

Project Hope Coordinator: Roni DeKoning

Phone: 631-471-7242 x 1319

E-Mail: veronica.dekoning@clubhouseofsuffolk.org

Languages Spoken: Spanish and Creole

Coverage Area: Town of Brookhaven, Ronkonkoma,

Riverhead, Veterans

Family Service League

1444 Fifth Avenue, Bay Shore NY 11706

Project Hope Coordinator: Beth Gabellini

Phone: 631-369-0104

E-Mail: bgabellini@fsl-LI.org

Languages Spoken: Spanish and Italian

Coverage Area: Towns of Huntington, Smithtown, Eastern

Long Island

F.E.G.S. Health & Human Services

445 Oak Street, Copiague, NY 11726

Project Hope Coordinator: Jean Kirk

Phone: 631-691-7080

E-Mail: jkirk@fegs.org

Languages Spoken: Spanish and Hebrew

Coverage Area: Amityville and Copiague

Federation of Organizations

1 Farmingdale Road, West Babylon, NY 11704

Project Hope Coordinator: Kim Tucker

Phone: 631-669-5355 x 1003

E-Mail: ktucker@fedoforg.org

Coverage Area: Town of Babylon, Town of Islip

Hands Across Long Island – HALI

159 Brightside Avenue, Central Islip, NY 11722

Project Hope Coordinator:

Phone: 631-234-1925 x 307

	Coverage Area: Suffolk County Outreach		
Hofstra University Phobia and Trauma Clinic at Joan and Arnold Saltzman Community Services Center	Netherlands North, Hempstead, NY (campus south of Hempstead Turnpike) Call Earleen Dalto at the Saltzman Community Services Center (516)463-5660	Free counseling and therapeutic services for Long Islanders who have suffered great loss and hardship as a result of Hurricane Sandy.	
Lutheran Counseling Center	Appointments can be made by calling LCC at 1-800-317-1173 or 516-741-0994 for sites Nassau & Suffolk Counties.	Providing mental health counseling sessions at no cost for any of your families who need the help as a result of Hurricane Sandy losses. Issues including depression, anxiety, post-traumatic stress disorder, children's behavioral issues as a result of displacement or losses, marriage counseling due to the stresses incurred, etc.	

Legal Programs			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
Touro Law School Pro Bono Storm Help Center - "TLC- HEART"	631- 761-7198 or email tlcheart@tourolaw.edu . 9-5 M-Th; 9-3 F	Provides referrals, assistance and legal advice for local residents and small businesses affected by Hurricane Sandy . Staffed by volunteer lawyers and law students, center will provide <ul style="list-style-type: none"> • assistance in assessing eligibility and completing application forms • free legal consultation and advice on storm-related legal issues (insurance, landlord-tenant, consumer complaints, unemployment) • Free Legal Clinics 	
Nassau-Suffolk Law Services	Sandy Disaster Relief Project Michael DeTrano at 631 232-2400 or 516 292-8100	Providing free legal assistance to residents of Nassau and Suffolk counties to support homeownership	

		<p>retention and foreclosure prevention in the wake of hardships caused by Superstorm Sandy. An attorney is available to represent Long Islanders in disputes and matters caused by the Sandy Superstorm. Case acceptance is prioritized based on income and program capacity.</p>	
<p>New York Legal Assistance Group (NYLAG)</p>	<p>hotline at 212-584-3365 or email StormHelp@nylag.org</p>	<p>Offering legal aid disaster relief program to help victims of Hurricane Sandy, including residents of Nassau and Suffolk. FEMA and other disaster program benefits, insurance claims and disputes, Landlord/tenant, Mortgage, Consumer Matters, Accessing & Continuing Public Benefits, Immigration, Employment</p>	
<p>Hofstra University Maurice A. Deane School of Law</p>	<p>Small businesses, including nonprofits and community groups, may contact Kathleen Conti at 516-463-5934 or Kathleen.A.Conti@hofstra.edu for further information or to apply.</p>	<p>Law clinic offers free transactional (non-litigation) legal assistance on a wide range of legal issues to local small businesses as they recover from the effects of Superstorm Sandy. Students participating in the law clinic will do some or all of the following: counsel business owners and managers on how to effectively file insurance claims and on the availability of special government programs for businesses affected by Sandy; counsel on options for raising capital; represent businesses seeking capital in debt and equity finance transactions; review and negotiate the terms of new commercial leases for businesses displaced by the storm; represent businesses purchasing commercial spaces, from</p>	

		negotiating contract terms to representing them at title and finance closings; and represent businesses seeking to rebuild their facilities by drafting, reviewing and negotiating architect and construction contracts.	
Nassau County Bar Association	516-747-4070 15th Street at the corner of West Street, Mineola	Offering periodic free legal clinics for all residents of Nassau County affected by Hurricane Sandy .	Next Clinics scheduled at Nassau County Bar Association on April 15 and 29 from 3 to 6 p.m.
American Bar Association Young Lawyers Division	Disaster Legal Services Hotline at 1-800-342-3661 9 a.m. to 5 p.m. ET Monday through Friday	Providing <u>free legal services</u> to persons affected by presidentially declared major disasters.	

Health Concerns			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
New York State Department of Health	http://www.health.ny.gov/environmental/emergency/weather/hurricane/	Information regarding health concerns, including respiratory, mold, drinking water, etc. is posted at website.	
Nassau County Dept. of Health	Weekdays 9:00 am - 4:45 pm: (516) 227-9697 After Hours and Weekend Emergencies: (516) 742-6154		
Suffolk County Dept. of Health	Business Hours (631) 853-3055, (631)853-3005, (631) 854-0100 After normal business hours and weekends, contact (631) 852-4820		
Long Beach Medical Center	455 East Bay Drive, Long Beach, New York 11561 516.897.1000 http://longbeachmedicalcenter.org/	Call or visit website for updates on changes, relocations, etc. of hospital programs.	
New York State Department of Environmental Conservation	SUNY @ Stony Brook, 50 Circle Road, Stony Brook, NY 11790 (631) 444-0203 http://www.dec.ny.gov/public/76659.html	Storm related public safety information including air quality, hazardous waste, oil/gas cleanup, etc.	
North Shore-LIJ Health System	1-855-473-6399 9 a.m. to 5p.m., Monday through Friday	hotline to address potential environmental health hazards associated with Hurricane Sandy and its	

		aftermath.	
Stony Brook Occupational and Environmental Medicine	631-444-6250 631-289-1405	Help is available to residents who are concerned about potential medical problems associated with their environment following Hurricane Sandy .	

Social Service-Related Programs			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
CHILD CARE	Child Care Council of Nassau 516-358-9288 Child Care Council of Suffolk 631-462-0303	For child care counseling and referrals.	
Harbor Child Care	Contact 516-248-9855 or jrooney@harborchildcare.com	With seven locations in Nassau County, has received a grant from the Ford Foundation to aid families that are victims of Hurricane Sandy by providing child care at no cost to the family, up to \$1,000.00 per child. At a Harbor Child Care Center only.	

Volunteer Programs and Donations			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
Long Island Volunteer Center	515.564.5482 www.longislandvoluneercenter.org	To register as a volunteer willing to assist with disaster clean up and other activities. The LI Volunteer Center will be coordinating volunteer home rebuilding projects.	
Hurricane Sandy Recovery/Rebuild	Trish Rivers, United Way of Long Island Volunteer Project Coordinator for Hurricane Sandy Recovery/Rebuild 631-940-3719 trivers@unitedwayli.org Contact to volunteer only.	In a joint effort, the United Way of Long Island, the Long Island Volunteer Center and the Health & Welfare Council is looking to match Hurricane Sandy rebuild projects with corporate/association groups who want to volunteer their time to help storm victims rebuild. If your	NOTE: Rebuild projects are submitted only by a disaster relief agency – not by storm affected individuals. Homeowner inquiries should be directed to their Disaster Case Manager.

		company or organization would like to participate in a rebuild project, contact Trish Rivers at United Way.	
Vision Long Island	631.261.0242 Info@visionlongisland.org	To volunteer to assist in clean ups.	
Aidmatrix Foundation	www.ndmn.us 1.888.NYS.SANDY	If you are a company or an organization with access to <u>large volumes</u> of items and would like to donate them to disaster relief effort or other humanitarian efforts, please make your donation known by entering your offer into the National Donations Management Network website where it will be visible to the State Emergency Management Teams and the Relief Organizations with which they work. These teams will evaluate the donation offers and will contact you directly to either accept or decline the offer.	

Pets			
PROGRAM	CONTACT	SERVICES AVAILABLE	SPECIAL REQUIREMENTS
Pet Safe Coalition	(516)404-5513 www.petsafecoalition.org	Provides education to pet owners about disaster preparedness and provides emergency care and sheltering through local animal hospitals and animal shelters.	